

Welcome to the May/June issue of the InfoExpress e-newsletter. Please read on for useful insights into network security issues, and information on some compelling new solutions:

"InfoExpress continues to demonstrate its commitment to our customers through innovative services and products. In May, we announced a managed service that provides customers with InfoExpress experts who deploy, manage and update their NAC solutions. In April, we deepened our partnership with Alcatel Lucent. InfoExpress CyberGatekeeper is now embedded in the latest version of Alcatel Lucent's OmniSwitch family of switches. The combined offering provides the deepest level of security through host integrity check directly at the switch."

— Todd Nakano, InfoExpress EVP and co-founder

 **Survey**

We'd like your help. Are you interested in training for InfoExpress products or managed services? Please take our quick survey:
[InfoExpress Product Training Survey](#)

 **Guest Access**

New in CyberGatekeeper Dynamic NAC version 7.0 is an enhanced, agentless, Guest Access feature that provides differentiated network access for contractors, partners, and guests. Organizations need a way to authenticate non-employees before granting access to the network to ensure guest users do not inadvertently or maliciously compromise the network. Visitors typically only need access to the Internet and should be kept away from sensitive corporate resources. Contractors may need more extensive access, such as to the servers they're working on. Using Guest Access you can not only restrict where a visitor can go, but how much of your network bandwidth they will be allocated.

For a demo or to evaluate the enhanced Guest Access feature please email sales@infoexpress.com

 **Using NAC to Stop Song Swapping**

Many colleges and universities face ongoing threats as a result of students swapping songs and other copyrighted content. The Recording Industry Association of America regularly sends notices to schools complaining about students swapping songs and seeking help getting them to stop. ISPs have

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Watch a demo:

Seeing is believing. Watch a demonstration of how the Dynamic NAC solution works, and see first-hand the DNAC end-user experience.
[Watch Demo](#)

Or request a personal webcast to learn more about Dynamic NAC.
[Request Webcast](#)

Man-in-the-Middle Attacks

Dynamic NAC can also protect your internal network against Man-in-the-Middle attacks. This Demo will show you how easy it is for a trusted insider to steal vital passwords and the information they protect.
[Watch Demo](#)

Customer Corner

In the Customer Corner, we take a question that has come to us from one of our customers and answer it. This newsletter's question comes to us from an educational customer:

threatened to restrict or even shut down Internet services to campuses that don't take steps to stop the swapping activity. See this [Network World article](#) to learn more.

Contact InfoExpress at sales@infoexpress.com to find out how CyberGatekeeper Dynamic NAC can be used to solve the swapping dilemma.



Ted's Technical Tips

Ted Bignell is a Sr. Security Consultant and Product Manager with InfoExpress. He draws on over 20 years of enterprise IT, communications and security consulting experience across Canada and the US, is a long-time CISSP and is active as past-president of the Ottawa ISSA Chapter. This corner is Ted's for his technical tips.

CyberArmor—Active SYNC and PDAs

Many of us have PDAs and need to “sync” regularly with our outlook or other contact software. Unfortunately the programs and the network traffic needed to complete the sync are often blocked by local firewalls on endpoints. See [detailed instructions](#) for accommodating this with Windows Mobile/ActiveSync and contact support@infoexpress.com if you have similar issues with another brand of PDA.

CyberGatekeeper—Policy Manager 6.1

Policy administrators will be interested to see the changes implemented in versions 6.1 and above. For starters try right-clicking on a policy rule to quick-change between REQUIRE, DESIRE, PROHIBIT & NOT-DESIRED. Then try double-clicking on the audit test and continue “drilling down” to the details of each test. For full details on this and other changes, contact support@infoexpress.com.

VTCP—Windows “7”

For all you Windows “7” beta testers ... please contact support@infoexpress.com to get access to a code and instructions for installing. We'd like your feedback! Personally, I think it's amazing and a testament to VTCP's design ... that Windows 7 marks the 8th major Windows operating system that we expect to support.



PCI, GLBA, SOX, FISMA, HIPAA and other compliance needs?

InfoExpress is committed to providing practical and cost-effective solutions that meet these needs. Check out the 2009 SANS “What Works” Section 3.2 at <http://www.sans.org/whatworks/wall.php?id=3#118>.



About InfoExpress

[InfoExpress](#) network security solutions protect enterprise networks and the endpoints connecting to them. The company has provided network access

Q: My new Policy Server came with a “V2” license. How does this work and what does it mean?

A: Starting with 6.1, we have introduced a new format for our licenses. This new license format—which we call V2 licenses—allows greater control over where your purchased seats are deployed and how they are used.

To avoid confusion with the new system, there are a few important points to note:

- V2 licenses are backwards compatible, and V1 licenses are forwards compatible.
- You do not need to upgrade to a V2 license, all functionality is available with a V1 license.
- When we ship a new Policy Server, we typically ship a new V2 license to go with it.
- Your purchased seat count and license scope will not change, even if you use a V2 license.

Ultimately, there are no significant changes for existing users. However, those who wish to migrate to a V2 license can ‘lock in’ their seat count to a specific Policy Server, at a ratio of their choice.

InfoExpress in the News

“Dynamic NAC can be a cost-effective solution for organizations that have many sparsely populated branch offices, because it doesn't require additional hardware ... customer satisfaction with InfoExpress remains high.”

control solutions since 2000. At the core of InfoExpress' solution is the award winning Dynamic NAC Software Suite, which ensures endpoints are safe and compliant with security policies by performing real-time audits and quarantining of all network-attached endpoints. InfoExpress products have received numerous awards for innovation. The privately held company in its 10th year of profitability is headquartered in Mountain View, California.

Visit InfoExpress at www.infoexpress.com

—Gartner, 2009 NAC report

[InfoExpress latest NAC vendor to push services](#)
Network World, 5/27/2009

[InfoExpress Care Helps Customers Ensure Endpoint Security Compliance](#)
Global Security, May 2009

[Alcatel-Lucent Integrates Host Integrity Check from InfoExpress onto Its OmniSwitch Series](#)
TMCnet.com, 4/20/2009

[Alcatel-Lucent Bulks Up Security in Its OS](#)
eWeek, 4/15/2009

Customers Talk:

International manufacturer security chief says "We now have secure remote access, and the security of our internal network is enforced continually." [Read case study](#)

Financial institution chief security officer says "With InfoExpress' CyberGatekeeper integrated into our network, we have created a superior level of network security and visibility. CyberGatekeeper used in conjunction with 802.1x gives us the ability to verify that every machine talking to our network is compliant and allows us to avoid dangerous rogue machines that can get in and damage corporate assets." [Read case study](#)

Rainy River School Board head of IT says "With Dynamic NAC from InfoExpress, we can protect our network and data from the risks associated with rogues and badly configured computers while providing students, teachers, and administrators access to

services that enrich the educational process.” [Read press release](#)

Iona College IT executive says “The CyberGatekeeper made the first day of school a pleasure. We cut nearly four hours out of our typical first day as the CyberGatekeeper simplified access and allowed the students to do the majority of the install and registration for network access themselves, while we provided support staff.” [Read press release](#)

Kelly College network manager says “While we must ensure the protection of our students and the network, Kelly College cannot commit IS resources to complex system changes, and the InfoExpress solution solves the dilemma for us.” [Read press release](#)

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